

Good Neighbor Adds Key Staff Member

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Nathalie Hebert has recently joined the Good Neighbor Health Clinic where she will work as the case manager at the White River Junction clinic that provides free medical care to those in need.

Filling a crucial role in coordinating care at Good Neighbor, Hebert, a nurse practitioner, will support the team of volunteer doctors, nurse practitioners and physician assistants who see patients. In addition to reviewing charts before and after patient visits, she will oversee follow-up care, including lab work, referrals and medication refills. Providing community outreach and education for patients and volunteers will also be part of her responsibilities.

"I couldn't pass up the opportunity to work for a nonprofit like Good Neighbor," Hebert said. "It felt like the right thing to do, especially considering the current political climate."

She comes to Good Neighbor from Harvard Vanguard Medical Associates in Peabody, Ma., where she provided care for patients who tended to be older and dealing with complex medical problems. Hebert's clinical experience ranges from palliative care to inpatient medical/surgical care and outpatient adult and geriatric medicine.

Her clinical interests are in the management of chronic diseases such as diabetes and hypertension, and in infectious diseases and public health.

With Good Neighbor typically holding 35 clinics monthly, having a staff member to coordinate care with volunteer providers and oversee follow-up is critical.

"I am confident in the clinic's quality of services because Nathalie is here ensuring continuity of care," said Dana Michalovic, executive director of Good Neighbor and the affiliated Red Logan Dental Clinic.

After first training as a nurse in Quebec, Hebert earned her bachelor's and master's degrees of nursing at the University of Pennsylvania, where she graduated in 1995. She lives in Norwich with her husband, three dogs, four cats, a flock of chickens and Pearl, an African pygmy hedgehog.

For more than 25 years, the Good Neighbor Health has been providing free medical care to Upper Valley residents for whom medical expenses are a hardship. In the past year, two dozen medical volunteers from the Upper Valley, assisted by other volunteers from the Geisel School of Medicine, treated 1,061 patients at Good Neighbor.

The clinic urges those who want to learn more about its services or who know someone who might need care to call 802-295-1868, visit its website at www.goodneighborhealthclinic.org, or email the clinic medical@goodnhc.org.

Media Contact: Dana Michalovic, 802-295-1868, Dana@goodnhc.org